

# 3M Window Film

## Residential Limited Lifetime Product Warranty

### **Product Warranty, Limited Remedy and Disclaimer:**

3M and the 3M Authorized Window Film Dealer (collectively referred to as "Seller") warrant to the original purchaser who owns and lives in the residence where 3M™ Window Film is installed, and provided that the product is maintained in accordance with the Window Care Instructions, that the 3M™ Window Films will:

- Maintain **Solar Reflective Properties** without cracking, crazing, or peeling
- Maintain **Adhesion Properties** without blistering, bubbling, or delaminating from the glass
- Maintain **Appearance** without discoloration
- Maintain **Strength, Tear, and Penetration Resistant Properties** as defined in product literature.

### **Warranty Applicable with additional purchase & installation of 3M™ Impact Protection System Adhesive or Profile:**

The 3M Impact Protection System Adhesive or Profile warranty applies to new 3M Safety & Security Window Film installations. The adhesive or profile Product will meet 3M Product specifications in effect at time of installation. This shall not cover failure due to disintegration of the underlying substrate, movement of the structure exceeding specification for elongation and/or compression, changes in appearance of the adhesive due to dirt or other contaminants, tampering or other modifications applied after installation.

Film warranty is void if the attachment system is removed for reasons other than to replace product found defective under this warranty.

### **If the 3M product does not conform to this warranty, the sole and exclusive remedy is:**

- Replacement of the **Quantity of Film** proved to be defective; and
- Provide **Removal and Reapplication Labor of like quality Product free of charge**

Seller also warrants against **glass failure** due to thermal shock fracture, (maximum value of \$1500 per window) caused only as a direct result of the application of 3M Window Film provided the film is applied to recommended types of glass and the glass failure is reported to the Seller within the specified time (listed below) from the start of the installation.

- Sixty (60) months coverage against thermal shock fracture
- Ten (10) years coverage against seal failure if covered by original manufacturer
- **Any glass and seal failure covered by this warranty must be reviewed by Seller prior to repair, and only covers film and glass replacement.**

This warranty is only to the original purchaser of the Product(s) from Seller, is not transferable and is further subject to the terms and conditions set forth herein. 3M MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS, INCLUDING ANY IMPLIED WARRANTY OF CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Except where prohibited by law, 3M will not be liable for any indirect, special, incidental or consequential damages, regardless of the legal theory asserted.

The Product Warranty applies only when Product is maintained in accordance with Window Care Instructions, when the Product is properly installed. This Product Warranty does not cover misuse, abuse or acts of God. **This Product Warranty covers U.S. Installations only.**

### **Claims Process:**

To obtain warranty service, please contact your 3M Authorized Window Film Dealer. If you have additional questions, you can also contact 3M at 1-866-499-8857.

### **Important Notice: Window Care Instructions**

3M Window Films may be washed with common washing solutions, including ammonia-based products, **thirty (30) days after installation.** Abrasive type cleaning agents and bristle brushes which would scratch the film must not be used. Synthetic sponges, squeegees, or soft cloths are recommended to be used with the cleaning solution. **To maintain your warranty, do not use tape or other adhesive products on the film.**

### **Important Notice: Temporary Appearance**

After installation, there may be a hazy appearance on your windows. This condition is temporary and is caused by the moisture that is present when applying the film. This hazy appearance will disappear after the film dries which may take up to thirty (30) days for the film to completely dry. Cold weather conditions may require additional time.